

Credit Application for a Business Account **ALL FIELDS MUST BE FILLED OUT**

Business Name: Doing Business As: Billing Address (Including City/State/Zip): Phone#:_____ _Fax#:_____Credit Line Requested: _____ Please Check One:
Partnership □Corporation □Sole Proprietor □Other: Number of Employees: Year Business Started: State and Date of Corporation: Annual Sales: Line of Business: D&B Number/Rating:_____ Owner/Partner 1:____ Address: City, State, Zip:___ *Owner/Partner 2:* Address: ____ City, State, Zip:_____ Accounts Payable Contact: Do you want invoices/statement delivered by fax or email? Fax:_____Email____ _____Sales Tax#:_____ Federal ID#: Tax Exempt: □Yes □No (If yes, Certificate must be provided- please provide for all states only if you are exempted there. We do charge tax for shipments being delivered in California and Florida)

> Physical address: One Neshaminy Interplex Drive Suite 300 Trevose PA 19053 Remit To Address: EELP PO BOX 258 Etna, OH 43018 Phone# 1-800-4496 • Fax# 1-877-634-6887 Email: Keyiara@eelp.net_Igreen@eelp.net



Trade References (including mailing address, phone number, fax number and email)				
<u>1.</u>				
2.				
3.				
Bank References (includina contact name, phone number, email and fax number)				

<u>1.</u>			
<u>2</u> .			
3.			

1. The customer will pay all charges for credit purchase in full within our stated terms

2. Customer agrees to pay a service charge of 1.5% a month (18% APR) on the outstanding balance of account due for more than 30 days

3. Applicant agrees to pay a service charge of \$30.00 for any checks returned from the applicant's any unpaid for any reason. EELP shall have the right to demand payment of returned check in cash and certified funds immediately.

4. If EELP retains counsel for the purpose of collecting any monies that may be due under this credit agreement, and then in the event, the customer agrees to pay reasonable attorney's fees, together with any disbursements and court costs in connection with the collection of payment. The counsel fees and disbursements are in no event to affect, but are to be paid in addition to court cost and disbursements.

5. Signatory gives permission for bank and trade references to release credit information to EELP.

6. The information in the application and all financial statement submitted in connection herewith is for the purpose of obtaining credit and is represented by the applicant to be true and complete. The applicant authorized EELP to investigate all credit references and any other matters pertaining to its financial responsibility.

By signing this application, applicant agrees to the above terms and conditions.

Applicant's Name:						
	Physical address: One Neshaminy Interplex Drive Suite 300 Trevose PA 19053					
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	Email: Keviara@eelp.net_lgreen@eelp.net					



Customers Authorization for Bank Credit Reference

Company Name: _____

Address: _____

I ______ authorize _____ BANK to complete this form in purpose of a credit check to establish an account with EELP.

Signature: _____

Date:_____



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NEW CUSTOMERS WILL BE CHARGED UP FRONT FOR ANY RUSH ORDERS

Credit Card Type: Visa MasterCard DISCOVER AMERICAN EXPRESS

Date:				
Company Name:				
Telephone Number:				
Amount: Invoice(s)	/PO number:			
Credit Card Number:				
Expiration Date:				
Security Code:				
Name as it appears on credit card:				
Address where credit card bill is mailed (Nine-digit zip code required):				
Authorized Signature:				
Email address:				
The above signed agrees to be responsible for charges incurred on the above credit card for purchases made through EELP Inc. <u>EELP has the right to debit the above</u> <u>credit card at the time of invoicing</u> . PLEASE INITIAL AGREEMENT				

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Sales Tax

As a result of the Wayfair sales tax court decision, Emergency and Exit Lighting Products is now required to charge and remit sales taxes to a variety of states.

All orders shipping to Arizona, California, Florida, Indiana, Kansas, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Nebraska, North Carolina, Ohio, Oklahoma, Texas, and Utah will be charged tax.

As new laws require, we will continue to actively monitor our economic nexus thresholds in all states and advise if those thresholds are met requiring us to collect sales tax in additional states/jurisdictions.

It will be necessary to obtain tax-exempt documents or resale certifications to keep your account tax exempt. We would appreciate your immediate assistance in sending us your resale or exemption certificates for all states your company exempts sales tax.

If you were charged sales tax on your invoice and it was delivered to the states referenced above please provide the certificate to receive credit. Please send all certificates to <u>Salestax@eelp.net</u>. <u>Please make sure the entire form is filled out, sign and dated for the current month, day and year. If the certificate and/or sales tax uniform form is not filled out properly we will not accept it.</u>

Please note that we will not honor credit request on PAID IN FULL invoices for sales tax 15 days past the close of the month. At that point the sales tax is remitted to the state and you will be responsible to contact the department of revenue to get your refund.

If you are not tax exempted in either states please provide the end-user (person or company receiving the goods) re-sale certificate or provide the end-customer (person you are billing) re-sale certificate along with a copy of the PO (without pricing) showing that they are being billed for the order on your end. If we do not receive the certificate credit will not be issued.

Customers using freight forwarder companies

To receive credits for sale tax please provide one of the following:

Option 1-Bill of lading

- 1. Freight Forwarders Bill of Lading
- 2. Freight Forwarders PRO #
- 3. Freight Forwarders POD



Sales Tax Forms

Arizona-<u>https://www.dandh.com/pdfs/AZ.pdf</u>

California- Publication 103, Sales for Resale

Florida- The state will provide you their form which includes the expiration date

Indiana- https://forms.in.gov/Download.aspx?id=2717

Illinois-2011 CRT-61 Certificate of Resale (illinois.gov)

Kansas- <u>https://www.ksrevenue.org/pdf/st28a.pdf</u>

Louisiana- https://www.revenue.louisiana.gov/SalesTax/ResaleCertificate

Maryland-

https://forms.marylandtaxes.gov/samples/Sample_Resale_Certificate.pdf

Nebraska- <u>http://www.revenue.nebraska.gov/tax/current/fill-in/f_13.pdf</u>

North Carolina- <u>https://www.sateng.com/resale/nc.pdf</u>

Ohio- <u>https://www.tax.ohio.gov/portals/0/forms/fill-</u>

in/sales and use/exemption_certificates/ST_STEC_U_FI.pdf

Oklahoma-

https://www.ok.gov/tax/documents/F0003%20Exemption%20Certificate%20Fillin

<u>%205-11-2018.pdf</u>

Texas- <u>https://comptroller.texas.gov/taxes/sales/forms/index.php</u>

Utah- <u>https://tax.utah.gov/forms/current/tc-721nr.pdf</u>

Virginia- https://www.tax.virginia.gov/sites/default/files/taxforms/exemption-

<u>certificates/any/st-10-any.pdf</u>



Terms and Conditions

LIFE SAFETY

Any component of our emergency or exit lighting products that fails due to a manufacturing defect will be replaced at no cost within 5 years of the purchase date. Replacement will be for the failed component or a new unit at EELP's discretion. All defective units are subject to manufacture testing. Should any failed units be found defective from misuse, improper voltage, or faulty wiring, the customer will be charged for the replacement.

LIGHTING

Any component of our LIGHTING Line that fails due to a manufacturing defect will be replaced at no cost within (5) years for LED, and (1) year for HID/Fluorescent from the purchase date. Replacement will be for the failed component or a new unit at EELP's discretion. All defective units are subject to manufacture testing. Should any failed fixtures be found defective from misuse, improper voltage, or faulty wiring, the customer will be charged for the replacement

INVERTERS

EELP shall warranty all inverter systems and Parts against defects in materials and workmanship for 1 year. Optional start-up provided by EELP's authorized representative's onsite warranty shall be covered for one year. Maintenance contract packages shall also be available.

GENERAL

Under no circumstances will EELP be responsible for back charges of any kind, including, without limitation, labor charges, equipment rental fees or late penalties unless prior approval has been given.

To activate the warranty, the product must be installed and maintained properly. The batteries must be placed in service and fully charged within 60 days of invoice date.

Damaged products must be reported to EELP, in writing, within 10 days of the invoice date. Items are not subject to be prorated.





Return Material Policy

Return of Non-Defective Product

Upon request, a Return Material Authorization (RMA) will be issued up to 30 days from date of shipment on all non-defective product and is subject to a 30% restocking charge. Only standard items in our current product line are returnable. Special orders and discontinued merchandise are non-returnable.

All products must be returned within 15 days of the date of issuance of the RMA. A copy of the RMA must accompany the shipment. Products must be returned in the original factory sealed cartons in saleable condition. All material returned is subject to inspection and any unsaleable or damaged merchandise will be credited at salvage value or less costs of repair. EELP reserves the right to issue credit at prices prevailing at time of shipment, or time of return, whichever is lower, less the 30% restocking charge.

Return of Defective Product

All returned goods must be accompanied by an RMA issued by EELP. Upon receipt, if product(s) are within the five-year warranty period, and EELP inspection determined that a defect in material or workmanship is the cause of the problem, EELP will either repair or replace the product at no charge and will return the product freight prepaid. If the product is capable of repair, it will be repaired rather than replaced.

When requesting an RMA, please be sure to include:

- > Original Purchase Order Number
- Catalog Number and Quantity to be Returned
- Reason for Return

Return Material Authorization (RMA) Form

Please use the following link to download the RMA form (MS Word Format). Then complete the RMA form and fax to our Customer Service Department number shown on bottom of form. Forms can be found at www.EELP.net. Feel free to contact us if you have any problems or questions.



VERSALED WARRANTY

Lighting

Any component of our VersaLED line that fails due to a manufacturing defect, will be replaced within 5 years of the invoice date. Replacement will be for the failed component or a new unit at EELP's discretion. All defective units are subject to manufacture testing. Should any failed unit be found defective from misuse, improper installation, or faulty wiring, no credit will be issued. Under no circumstance, will EELP be responsible for back charges of any kind, including, without limitation, labor charges, equipment rental fees or late penalties unless prior written approval has been given. To activate the warranty, the product must be installed in a timely manner and maintained properly. Damaged products must be reported to EELP, in writing, within 10 days of the invoice date.

EELP WARRANTY

Life Safety

Any component of our Life Safety line that fails due to a manufacturing defect, will be replaced within 5 years of the invoice date. Replacement will be for the failed component or a new unit at EELP's discretion. All defective units are subject to manufacture testing. Should any failed unit be found defective from misuse, improper installation, or faulty wiring, no credit will be issued. Under no circumstance, will EELP be responsible for back charges of any kind, including, without limitation, labor charges, equipment rental fees or late penalties unless prior written approval has been given.



To activate the warranty, the product must be installed in a timely manner and maintained properly. The batteries must be placed in service and fully charged within 90 days of invoice date. Damaged products must be reported to EELP, in writing, within 10 days of the invoice date.

PS Series Inverters

EELP shall warranty all inverter systems against defects in materials and workmanship for 3 years. The battery warranty will be covered for 5 years 100% and 7 years pro-rated. The warranty shall cover all parts for 3 years. To activate the warranty, the product must be installed in a timely manner and maintained properly. The batteries must be placed in service and fully charged within 90 days of invoice date.

All Other Inverters

EELP shall warranty all inverter systems against defects in materials and workmanship for 1 year. The battery warranty will be covered for 2 years 100% and 7 years pro-rated. The warranty shall cover all parts for 1 year. With optional start-up provided by an EELP authorized technician, on-site warranty shall be covered for one year. Maintenance contract packages and extended warranties are also available. To activate the warranty, the product must be installed in a timely manner and maintained properly. The batteries must be placed in service and fully charged within 90 days of invoice date.



CONTACT LIST

ADMINISTRATION

Rob Karen President x: 6304 c: 609-634-3415 e: <u>rkaren@eelp.net</u> Kristin Burns-Rafferty Business Operations Manager x: 6307 d: 215-645-5172 c: 215-400-1086 e: <u>kburns@eelp.net</u>

SALES TEAM

Joe Russo Account Sales Manager x: 6301 d: 215-645-5169 c: 267-912-1069 e: jrusso@eelp.net Diane Teeters VersaLED Brand Manager x: 6305 p: 215-645-5168 c: 949-933-8966 e: <u>dteeters@eelp.net</u>

Dean Bromstad Territory Sales Manager c: 612-203-0542 e: <u>dbromstad@eelp.net</u>

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CUSTOMER SERVICE

Kristy Roe Customer Service Manager x: 6300 d: 215-645-5176 e: <u>kroe@eelp.net</u>

Dana Macellaro Customer Service x: 6308 e: <u>dmacellaro@eelp.net</u>

Chrissy Schiavello Customer Service x: 6311 e: <u>cshiavello@eelp.net</u>

ACCOUNTING

Keyiara Bosley Accounting Manager x: 6302 p: 215-645-5170 e: <u>keyiara@eelp.net</u> Isiah Green Accounting x: 6303 e: <u>igreen@eelp.net</u>

REQUESTS

Quotes e: <u>quotes@eelp.net</u> New Orders e: <u>orders@eelp.net</u> Returns e: <u>returns@eelp.net</u>